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OPERATIONS INSPECTIONS

1 INTRODUCTION

In line with the requirements of the ANO 1953 and ICAO Annex 6 Part 1, the Department of Civil Aviation (DCA) will exercise positive and continuing measure of control over all operators offering Commercial Air Transport Services with immediate effect. Operational inspections and surveillance will be conducted for this purpose in order to certify that operations are carried out in compliance with all applicable regulations and rules. The areas to be covered in the above mentioned activities will be essentially the same as those examined during the original certification process and will include at least a re-evaluation of the operator's organisation, management of effectiveness and control, facilities, equipment, aircraft maintenance, operational control, maintenance of flight crew standards, passenger - cargo safety procedures, security precautions, cross checking of operational and personnel records, training, company manuals, specific operating provisions and pertinent DCA regulations.

2 CONDUCT OF INSPECTION

It is essential that inspections be conducted to a common standard. Inspections, therefore will be carried out in accordance with established methods and criteria. the paragraph which follow in this section provide brief description of the routine inspections or surveillance checks that the Inspectorate would conduct.

2.1 Station facility inspection

This inspection will be conducted periodically at every location where the operator uses facilities and services in connection with his operations. its purpose is to assess the acceptability as it pertains to the operation under consideration of various navigation/communications/meteorological facilities and equipment, related operational control procedures, and ground services and evaluate the competency of the assigned staff to operate them. The objectives is to ascertain that these facilities meet established requirements, that they are properly managed by qualified staff and the required record are properly maintained.

3 FREQUENCY OF INSPECTIONS

The following are the minimum requirements with respect to the frequency to conducting the various inspections:

Type	Frequency
Station facility inspection	quarterly
Regularly aerodrome inspections	annually
Apron inspection	quarterly
En-route inspection	quarterly
Base inspection	semi-annually

The frequencies may of course be modified somewhat depending upon the scope and diversification of the operator's flights and staffing limitations.

4 INSPECTORS CREDENTIAL: ADMISSIONS TO PILOT'S COMPARTMENT FORWARD OBSERVERS SEAT

Operators and persons employed should allow DCA Aviation Safety Inspectors or its authorised personnel any time to make inspections or tests including en-route inspections to determine the operator's compliance with ANO 1953 and other rules. Whenever in performing the duties of conducting an inspection, a DCA Inspector or DCA authorised personnel will present an Aviation Safety Inspector credential, to the pilot in command of an aircraft. The Inspector must be given free and uninterrupted access to the pilot's compartment and cabin of the aircraft. A forward observer's seat on the flight desk or forward passenger seat with headset or speaker must be provided for use while conducting enroute inspection.

5 ACTION ARISING FROM CONTINUING SURVEILLANCE AND INSPECTIONS

When in the course of the operator surveillance programme deficiencies are observed, the operator will be advised accordingly for remedial actions. Additional inspections will be conducted whenever particular problem areas repeatedly recur. Stem action will be taken including imposing restriction on the operations if the operator continues to ignore the said advice.

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Director General

Department of Civil Aviation Malaysia