

# CURRICULUM VITAE



## **DR. ROSHAYATI BINTI ABDUL HAMID**

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### **ACADEMIC QUALIFICATIONS**

1. Doctor of Business Administration (DBA)  
Universiti Kebangsaan Malaysia
2. Master in Business Administration (MBA)  
Universiti Kebangsaan Malaysia
3. Degree in Business Administration (BBA)  
Universiti Kebangsaan Malaysia

### **COURSES TAUGHT**

1. Organizational Behavior
2. Supply Chain Management
3. Quality and Project Integration Management
4. Operations Management
5. Introduction to Management

## EXPERTISE

1. Organizational Behavior
  - Employee Innovative Behavior
  - Counterproductive Behavior
  - Positive Organizational Behavior
  - Positive Organizational Psychology
  - Creative Thinking
2. Quality Management
  - Total Quality Management
  - Lean Thinking
  - Toyota Production System
3. Supply Chain Management
  - Green Supply Chain Management
  - Digital Supply Chain Management
4. Structural Equation Modeling
  - Partial Least Squares

## WORKING EXPERIENCE

1. Present Senior Lecturer  
Faculty of Economics and Management  
Universiti Kebangsaan Malaysia
2. 1993 - 2003 Purchasing Executive  
Hitachi Consumer Products Malaysia  
Bandar Baru Bangi
3. 1988 - 1993 Operations Executive  
MBf Finance (Ambank Berhad)  
Kuala Lumpur

## PROJECT EXPERIENCE

1. 2019 SME Graduates Scheme  
Collaboration: UKM & HRDF  
Facilitator (CEO Training Program)
2. 2017 SME@University  
Collaboration: UKM, SME Corp & HRDF  
Facilitator (CEO Training Program)

## PUBLICATION (JOURNALS)

- Ramesh Krishnan, Roaimah Omar, Ida Rosnita Ismail, Mohamad Adnan Alias, **Roshayati Abdul Hamid**, Mazuri Abd Ghani, Kasturi Kanchymalay , 2010. Job Satisfaction as a Potential Mediator between Motivational Job Characteristics and Organizational Citizenship Behavior: Evidence from Malaysia. *Journal of Information Technology and Economic Development*, 1(1):86-110
- Ida Rosnita Binti Ismail, **Roshayati Binti Abdul Hamid** and Fazli Bin Idris, 2012. PLS application in *Journal of Operations Management: A review*. *Asia Pacific Journal of Operations Management*, 1 (1)
- Hasni N. Juhdi and **Roshayati Abdul Hamid**, Adriana Mohd Rizal, Nurita Juhdi, 2015. Psychological Capital and Entrepreneurial Success: A Multiple-Mediated Relationship. *European Journal of Interdisciplinary Studies*: 110 -133.
- Roshayati Abdul Hamid**, Noor Hasni Juhdi, Norazila Mat & Roshidah Abdul Wahab, 2015. Persepsi Pelajar Terhadap Penggunaan Perisian XTech dalam Kaedah Pengajaran Kursus Pengurusan Operasi dan Sains Pengurusan. *Jurnal Personalia Pelajar* 18 (1), 85-96.
- Md Daud Ismail, Nur Syuhada Md Zain & **Roshayati Abdul Hamid**, 2016. Pembelajaran-e, Tekanan dan Komitmen Belajar dalam Kalangan Pelajar Sains Sosial di Universiti Kebangsaan Malaysia. *Jurnal Personalia Pelajar*, 19, 79 – 91.
- Zeti Zuryani Mohd Zakuan, Ida Rosnita Ismail, **Roshayati Abdul Hamid**, Suria Fadhillah Md Pauzi, 2016. Copyright Infringement in The Era of Technology Advancement: A Malaysian Perspective. *Asian Journal of Social Sciences & Humanities*, 5(2), 54-61.
- Roshayati Abdul Hamid**, Noor Hasni Juhdi, Md Daud Ismail, Nor Atiqah Abdullah, 2016. Abusive supervision and workplace deviance as moderated by spiritual intelligence: An empirical study of Selangor employees. *Malaysian Journal of Society and Space* 12 (2), 191 – 202.
- Nur Atiqah Abdullah, Norazila Mat, **Roshayati Abdul Hamid** dan Noor Hasni Juhdi, 2016. Tingkah Laku Inovatif Dalam Kalangan Pelajar Pascasiswazah: Satu Kajian Rintis di Universiti Kebangsaan Malaysia. *Jurnal Personalia Pelajar* 19(2), 41-48.
- Roshayati Abdul Hamid**, Ida Rosnita Ismail, 2016. Faktor Kejayaan Pemikiran *Lean* dan Pencapaian Operasi di Sektor Perkhidmatan. *Jurnal Pengurusan*, 47.

- Md Daud Ismail, **Roshayati Abd Hamid**, Noor Hasni Juhdi, Zizah Che Senik & Abdullah Sanusi Othman, 2016. Learning Orientation and Export Performance: Experience from SMEs in Malaysia. *Asia Pacific Management Review*, 1-25
- Md Daud Ismail, Syed Shah Alam, **Roshayati bt Abdul Hamid**, 2017. Trust, Commitment and Competitive Advantage in Export Performance of SMEs. *Gajah Mada International Journal of Business*, 19(1), 1-18.
- Zaleha Yazid, Lokhman Hakim Osman, **Roshayati Abdul Hamid**, 2018. Managing conflict in the self-managed project team. *International Journal of Business and Management Science*, 8, 2
- Md Daud Ismail **Roshayati Abdul Hamid**, Zizah Che Senik Abdullah Sanusi Othman Noor Hasni Juhdi, 2018. SMEs Export Performance the Effect of Learning Orientation and Innovativeness. *Jurnal Pengurusan*, 54
- Roshayati Abdul Hamid**, 2018, Bab dalam Buku Pembangunan Modal Insan Lestari: Pemikiran kejut dan kelestarian modal insan, 199
- Roshayati Abdul Hamid**, Zaleha Yazid, Noor Hasni Juhdi, Laila Adrena Mat Kana, 2019. Penyalahgunaan Internet Sewaktu Kuliah: Kesan daripada Penyerapan Kognitif dan Tabiat Berinternet. *Jurnal Pengurusan*, 56 , 85-93
- Roshayati binti Abdul Hamid**, Md. Daud bin Ismail, Ida Rosnita binti Ismail, 2020. Importance of Employee Participation in Lean Thinking and Their Competency Toward Employee Innovative Behaviour. *The South East Asian Journal of Management*, 14, 23-43.
- Roshayati Abdul Hamid**, Mohd Radzuan Rahid, Siti Ngayesh Ab Hamid, 2020. The effects of employee participation in creative-relevant process and creative self-efficacy on employee creativity. *GEOGRAFIA Online™ Malaysian Journal of Society and Space*, 16, 179-191.

## PROCEEDINGS

Ida Rosnita Binti Ismail, **Roshayati Binti Abdul Hamid** and Fazli Bin Idris, 2012, Proceedings of Global Conference in Operations and Supply Chain Management (GCOM 2012), Bandung. PLS application in Journal of Operations Management: A review.

Ida Rosnita Ismail, **Roshayati Abdul Hamid**, Irnee Safia Ismail, 2014, 2014 International Symposium on Business and Management, Nagoya, Japan. Effects of Workplace Friendship and Workplace Incivility on Coworker Helping, 382-403.

**Roshayati binti Abdul Hamid**, Ida Rosnita binti Ismail, 2014, 2014 International Symposium on Business and Management, Nagoya, Japan. Employee Participation, Competencies, and Lean Thinking: Towards Firm Performance, 633-641.

**Roshayati binti Abdul Hamid**, Ida Rosnita binti Ismail, Noor Hasni Juhdi, 2014, 4th International Conference on Management, Bali, Indonesia. Abusive Supervision and Workplace Deviance: Moderated by Spiritual Intelligence, 253-263.

**Roshayati Abdul Hamid**, Noor Hasni Juhdi, Norazila Mat & Roshidah Abdul Wahab, 2015, Prosiding (UKM), Penambahbaikan Kaedah Pengajaran Menggunakan Perisian Xtech Ke Arah Pemantapan Kursus Pengurusan Operasi dan Sains Pengurusan.

**Roshayati Abdul Hamid**, Ida Rosnita Ismail, 2015, 6<sup>th</sup> International Conference on Social Science, Istanbul, Turki. Students' Creativity and Creative Process Engagement through Teamwork.

Ida Rosnita Ismail, Zeti Zuryani Mohd Zakuan, **Roshayati Abdul Hamid**, Suria Fadhillah Md Pauzi, 2016, Proceeding of 2nd International Social/Science Conference ISSC 2016, Penang, Attitude Towards Copyright Infringement Among Tertiary Students In Malaysia: A Vignette Approach: 120-125.

Rasidah Arshad, Ida Rosnita Ismail, **Roshayati Abd Hamid**, Zaleha Yazid , 2016 , Australian and New Zealand Academy of Management , Exploring the effect of workplace incivility on team performance

**Roshayati Abdul Hamid**, Ida Rosnita Ismail dan Laila Adrena Mat Kana, 2016, Proceedings of 8th International Management and Accounting Conference (IMAC8) Leveraging Governance Towards Sustainability, Penyalahgunaan Internet Dalam Kalangan Pelajar Semasa Kuliah: 756-775.

**Roshayati binti Abdul Hamid**, Ida Rosnita binti Ismail, 2017, Proceedings of International Symposium on Business and Management, Types of employee participation engage most in the creative process: qualitative study, 6, 1 , 545-554

**Roshayati binti Abdul Hamid**, 2018, Malaysia Indonesia International Conference on Economics, Management and Accounting (MIICEMA) 2018, Employee participation in creative-relevant process towards creative thinking.

Nur Atikah Syafiqah binti Azman Shah & **Roshayati binti Abdul Hamid** , 2018 , The 9th International Management and Accounting Conference (IMAC9) , Pengaruh gangguan siber ke atas hubungan kerja dan keluarga: disederhanakan oleh Burnout ,

Noor Hasni Juhdi, **Roshayati Abdul Hamid**, Noradilah Abd Rahman & Nurita Juhdi , 2018, Malaysia-Indonesia International Conference on Economics (MIICEMA) , The roles of niyyat and practical wisdom; when doing business is a calling

**Roshayati binti Abdul Hamid**, Nur Atikah Syafiqah Azman Shah, 2019, Malaysia Indonesia International Conference on Economics, Management and Accounting (MIICEMA 2019). The effect of cyber harassment and negative emotion on work-family conflict: moderated by negative affectivity and spiritual intelligence.

## RESEARCH GRANT

1. Exploring Islamic Perspective on Transformative Service for Societal Well-Being, ERGS/1/2013/SS05/UKM/02/7, Exploratory Research Grant Scheme (ERGS), 20/05/2013 - 19/05/2015, RM90000.00, Penyelidik Bersama.
2. Developing a framework of workplace incivility in team-based organizations, FRGS/2/2013/SS05/UKM/03/1, Fundamental Research Grant Scheme (FRGS), 16/12/2013 - 15/12/2015, RM63600.00, Penyelidik Bersama.

3. Integration of Lean Thinking and Service Supply Chain: Enhancing Human Capital Development and Service Performance, GGPM-2012-053, Geran Galakan Penyelidik Muda, 01/10/2012 - 30/09/2014, RM15000.00, **Ketua Projek**.
4. Penggunaan Teknik Forum Berpanel Dalam Pengajaran Dan Pembelajaran Subjek Teoretikal, PTS-2013-092, Projek Tindakan/Strategik, 01/07/2013 - 31/12/2014, RM10000.00, Penyelidik Bersama.
5. Penambahbaikan Kaedah Pengajaran menggunakan perisian XTech ke arah pementapan Kursus Pengurusan Operasi dan Sains Pengurusan, PTS-2013-093, Projek Tindakan/Strategik, 01/07/2013 - 31/12/2014, RM10000.00, **Ketua Projek**.
6. Framework of Entrepreneurial Success When Doing Business is a Calling/Fardhu, FRGS/2/2014/SS05/UKM/03/1, Fundamental Research Grant Scheme (FRGS), 01/12/2014 - 30/11/2017, RM71400.00, Penyelidik Bersama
7. Developing a Framework of Employee Creativity through Different Forms of Employee Participation and Engagement in Creative Process, FRGS/2/2014/SS05/UKM/03/2, Fundamental Research Grant Scheme (FRGS), 01/12/2014 - 30/11/2016, RM81000.00, **Ketua Projek**
8. A Framework of Transformative Social Service of Organizations as the Catalyst for TN50 FRGS 2018-, Fundamental Research Grant Scheme (FRGS), 01/01/2019 - 31/12/2020, Penyelidik Bersama

<b>CONFERENCE/ WORKSHOP</b>
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1. International Conference of Marketing and Retailing (INCOMaR 2009), Melaka, 2009. Presenter.
2. 2<sup>nd</sup> International Conference on Business and Economic Research (ICBER 2011), Langkawi, Kedah. Presenter.
3. Global Business and Social Science Research Conference (GBSSR 2011), Beijing, China. Presenter

4. Global Conference in Operations and Supply Chain Management (GCOCM 2012), Bandung, Indonesia. Presenter.
5. Workshop on Structural Equation Modeling (SEM) Using AMOS (2012) by Prof. Dr. Joseph F. Hair, Langkawi, Kedah. Participant.
6. Workshop on Partial Least Squares Structural Equation Modeling (PLS-SEM) (2013) by Prof. Dr. Christian M. Ringle, Cyberjaya, Selangor. Participant.
7. 2014 International Symposium on Business and Management (ISBM 2014), Nagoya, Japan. Presenter.
8. 4th International Conference on Management (ICM 2014), Bali, Indonesia, Presenter and Chair Session.
9. Workshop on Advance Partial Least Squares Structural Equation Modeling (PLS-SEM) (2014) by Prof. Dr. Christian M. Ringle, Bangi-Putrajaya Hotel, Selangor. Participant.
10. 6th International Conference on Social Sciences (2015), Istanbul, Turki. Presenter
11. International Management and Accounting Conference (IMAC8, 2016), Langkawi Kedah. Presenter.
12. International Symposium on Business and Management (2017), Kyoto, Japan. Presenter
13. Malaysia Indonesia International Conference on Economics, Management and Accounting (MIICEMA 2018), Kalimantan, Indonesia. Presenter.
14. The 9th International Management and Accounting Conference (IMAC9) (2018), Selangor, Malaysia. Presenter.
15. Malaysia Indonesia International Conference on Economics, Management and Accounting (MIICEMA 2019), Aceh, Indonesia. Presenter.



## SUPERVISION

1. Munawar Musa, Doktor Falsafah UKM-GSB. Moderating Effects of Value Co-Creation and Contractual Governance Complexity on Indirect Capabilities in Procurement Complex Performance. Ahli J/K Penyeliaan.
2. Gaiyathri A/P Subramaniam, Doktor Falsafah UKM-GSB. The Positive and Negative Chain of Customer Incivility on Employee Innovative Behavior. Penyelia Utama
3. Abd Walid bin Abd Hamid, Doktor Falsafah UKM-GSB. Iklim Psikologi dan Politik Organisasi sebagai Penyerdahana kearah Prestasi Kerja. Penyelia Utama.
4. Hidayah Ahmad Azam, Doktor Falsafah UKM-GSB. Effect of Family Friendly Policies and Supervisor Support on Career Satisfaction: Role of Work Family Enrichment. Ahli J/K Penyeliaan
5. Azizul Alias, Doktor Falsafah FEP, UKM. Moving Forward with Lean Thinking: Aligning People and Technology. Penyelia Utama.
6. Nur Atikah Syafiqah Binti Azman Shah. Sarjana Penyelidikan UKM-GSB. Kesan Gangguan Siber (Cyber Harassment) Terhadap Konflik Kerja Keluarga. Penyelia Utama.