



**WE ARE**

**HIRING**

**JOIN OUR TEAM**

## CUSTOMER SERVICE

- SPM and above
- Fresh graduates & experienced
- Have good communication skills

## JOB HIGHLIGHTS

- Build a Strong Networking with large and diverse community
- Learn from the best people with Diverse community
- Career development and opportunities

## JOB DESCRIPTION

Responsibilities:

Handling all inbound calls pertaining to customer general enquiries, complaints, comments, feedbacks and other raising issue related to the company's products

- To exceed customers expectation in terms of customer service & accurate information.
- Work in a team to achieve the required KPI elements and SLA.

Requirements:

- Candidate must possess at least a SPM and above.
- Required language(s): English/ Mandarin/ Cantonese/ Malay
- Fresh graduates who are interested to start their career in a call centre are also encouraged to apply – TRAINING Provided
- Applicant must be willing to work on rotational and night shifts.
- Each shift consists of 9 working hours and inclusive of 1 hour lunch for rest.

## BENEFITS

- Rest & relax area
- EPF
- Socso
- Annual leave
- Medical leave
- We are located nearby shopping malls and housing area
- Shuttle van available in nearby LRT/KTM station
- We hire from across the globe so there is an opportunity to interact with people from different cultures and ethnicity (Europe, Asia Pacific, etc)

## CAREER PROSPECT

- Executive > Senior Executive > Specialist > Team Lead > Assistant Manager > Manager > Senior Manager.
- IJP – Internal job program. Opportunity to transfer within the company after 1 year if there is a suitable position available and staff passes the interview session.

## SALARY RANGE

- MYR 2,000 - MYR 3,000

## CONTACT US:

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